With Single Component Availability, we provide you rapidly with aircraft material worldwide and 24/7 – from routine requests to AOG support.

Single Component Availability (SCA) is a fast and flexible service for aircraft component loan, exchange and sale offered by Lufthansa Technik. You don’t necessarily need to be a contract customer of Lufthansa Technik to access one of the world’s largest component pools. Due to our high quality and reliability, components are offered with a warranty of 12 months or 2,000 flight hours. SCA is available for all Airbus and Boeing commercial aircraft, especially for new aircraft types such as Airbus A350 and Boeing 787.

How SCA works
- Contact us 24/7 with your request
- Fast availability check and reply
- Your choice of loan, exchange or sale
- Logistic options for your destination
- Optional material sourcing support
- Coordination until task complete

Benefits

- World wide access to vast global component inventory
- Fast 24/7 availability
- 12 months / 2,000 flight hours warranty
- High Lufthansa Technik quality standards
- Expert staffing
- Transparency through various online platforms
- Logistics services available on request: air freight, ground transport, courier, OBC, air charter

AOG contacts

Europe & Asia Pacific
Phone +49-40-5070-4308
aog-rfq@lht.dlh.de

Americas
Phone +1-954-302-444
aog-desk@ltcs.com
AOG support 24/7
Wherever your destination may be, with us you always have a strong partner at your side. In the event of an AOG, our global network enables us to get your aircraft back into service in the shortest possible time. Both routine inquiries and fast AOG services are available 24 hours a day, seven days a week via e-mail and a dedicated SCA customer hotline. With highly experienced agents at your service, our SCA product offers the responsiveness you expect for your individual needs and situation.

High-performance logistics
Our AOG support teams are supported by an excellent logistical network. A team of mechanics, transport, and planning specialists is available for you around the clock and handles the planning and coordination of material parts supply.

A partner with global reach
With our worldwide AOG support, you can minimize the impact of an incident on your operations. No matter where in the world you are stranded, regardless of whether it is a major international airport or a secondary airfield, we provide troubleshooting and ad hoc maintenance support wherever you are. Whatever component challenges you face, a phone call is all it takes to contact us on any aspect of materials management. Guaranteed.

The full range of services
We coordinate and arrange everything to resolve AOG situations:
- On-site support/working parties
- Material support
- Logistics services
- Engineering support
- Material sourcing support

Contact
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