

General Contact Sheet

This General Contact Sheet describes the contacts to Lufthansa Technik, but not in details. Detailed information will be explained only in a Joint Procedures Manual (JPM).

All work will be performed in compliance with existing and approved aircraft design and Lufthansa Technik's engineering / maintenance procedures and standards as outlined in the Lufthansa Technik Quality System. If not especially contracted, all work will be performed in compliance with the Lufthansa Technik General Terms.

Sales	
Contacts by region	Please go to www.lufthansa-technik.com/sales , select "Regional Sales Contacts" and then choose the desired region.
Key accounts (VIP, Lessors&Banks, Government and Special Mission aircraft)	Please go to www.lufthansa-technik.com/sales , select "Key Accounts" and then choose your field of interest.
AOG Desk	
Material requests	Dept. HAM WG33/A Phone: +49 40 5070 5077 Fax: +49 40 5070 5070 E-Mail: lufthansa-technik-aog-desk@lht.dlh.de
Shipping Address HAM	Lufthansa Technik Logistik Services Material Receiving / Return Shipment Weg beim Jäger 193 D-22336 Hamburg, Germany
Shipping Address FRA (Wheels; Brakes; Tires; Escape slides; Life rafts and Vests)	Lufthansa Technik Logistik Services FRA UH/BR1 Cargo City Süd/Gebäude 516 D-60549 Frankfurt/Main, Germany
Aircraft Support Teams (AST®)	
Engines; Airframe; Landing Gear & NDT; Nacelles & Composites	Hotline: +49 40 5070 61111 E-Mail: ast@lht.dlh.de www.lufthansa-technik.com/ast
Technical Support at Line Stations	
Assistance at Lufthansa/Lufthansa Technik line stations	Please go to www.lufthansa-technik.com/sales , select "Line Maintenance Services" and then choose the desired region

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