



Reachability of the Ombudsman

Country	Provider	Landline	Mobile Phone	Pay phone
Argentina	Telefónica Argentina	X	-	-
	Telecom Argentina (Telintar)	X	-	X
Australia	Optus	X	X	X
	Reach (Telstra)	X	X	X
Austria	Telekom Austria	X	X	X
Belarus	Beltelecom	X	-	-
Belgium	Belgacom	X	-	X
Brazil	Embratel	X	X	X
Bulgaria	Vivacom	X	X	-
Canada	Tata Communications	X	-	X
China	China Telecom	X	-	-
	China Netcom	X	-	-
Croatia	Hrvatski Telekom	X	X	X
Cyprus	CYTA	X	X	X
Czech Republic	Telefónica O2	X	X	X
Denmark	TDC	X	X	X
Estonia	Elion	X	-	X
Finland	Elisa	X	X	-
France	Orange	X	X	X
Germany	Deutsche Telekom AG	X	X	X
Greece	OTE Globe	X	-	-
Hong Kong	Reach HK	X	X	X
Hungary	Magyar Telekom Ltd.	X	X	X



Iceland	Siminn (Iceland Telecom)	X	X	-
Ireland	eircom	X	-	-
Israel	013 netvision (Barak)	X	X	X
	Bezeq International	X	X	X
	012 Smile	X	X	X
Italy	Telecom Italia	X	-	-
Japan	SOFTBANK TELECOM Corp.	X	-	X
	KDDI	X	-	X
	NTT Communications	X	X	-
Korea	LG Telecom	X	X	X
	Korea Telecom	X	X	X
	ONSE Telecom	X	X	-
Latvia	Lattelecom	X	-	-
Lithuania	Lietuvos Telekomas	X	-	X
Luxembourg	PTT Luxembourg	X	X	X
Macedonia	Makedonski Telekom AD	X	-	X
Malaysia	Telekom Malaysia Berhad	X	-	-
Malta	Maltacom p.l.c.	X	-	X
Netherlands	KPN	X	X	X
New Zealand	Telecom NZ	X	X	X
Norway	Telenor	X	X	X
Philippines	PLDT	X	-	X
Poland	Polish Telecom	X	X	X
Portugal	PT Comunicacoes	X	X	X
Russia	Rostelecom	X	X	X
	Sovintel	X	X	-
Singapore	Singapore Telecommuncations Ltd.	X	X	-
Slovakia	Slovak Telecom	X	X	X



Slovenia	Telekom Slovenije	X	X	X
South Africa	Telcom SA	X	X	X
Spain	Telefónica	X	X	X
Sweden	Telia	X	X	X
Switzerland	Swisscom	X	X	X
Taiwan	Chunghwa Telecom	X	X	X
Thailand	CAT Telecom	X	X	-
Turkey	Türk Telekom	X	-	-
United Kingdom	British Telecom	X	X	X
	Vodafone (C&W)	X	X	X
