



### VIP and executive jet handling

## In the best hands

**Lufthansa Technik offers VIP and special mission operators handling services at many airports in Central Europe. A dedicated team of VIP handling specialists takes care of the VIP passenger, the crew and the aircraft to ensure smooth operations.**

### Smooth operations from the moment you call

Together with carefully selected partners, Lufthansa Technik offers its customers high quality VIP handling at more than 60 airports in Central Europe. Lufthansa Technik's VIP handling service is available 24/7 by phone, SITA, email and fax. Our dedicated team of VIP handling specialists make all necessary arrangements and supervise the execution of the services on site.

### VIP operational services

- Red carpet greeting service at the aircraft
- Head of State and VVIP arrangements
- Government authority's coordination:
  - diplomatic clearance or discrete passport control
  - customs
  - security (waiver)
  - private airport entry
- VAT refund assistance
- Catering and restaurant special catering
- Coordination of ground handling
- Lufthansa Technik ad hoc maintenance support
- Crew transportation
- Crew accommodation
- Flight plan filing
- Airport slots
- Weather and Notams

### Fuelling services

- Pre-arranged and offline fuelling
- Carnet beating rates throughout Europe
- Worldwide rates upon request
- Fuel prices are all-inclusive into plane without hook-up fee
- Regular fuel price email distribution list available
- Fuel quotes can be requested by email [vip-ops-services@lht.dlh.de](mailto:vip-ops-services@lht.dlh.de)
- Energy tax waived on AOC and government flights in Germany



### Customer advantages

- Lufthansa Technik quality
- Team of experienced specialists
- Comprehensive portfolio of services
- Available at 60 airports across Central Europe
- Single point of contact
- One invoice for all services
- Carnet beating rates for fuel





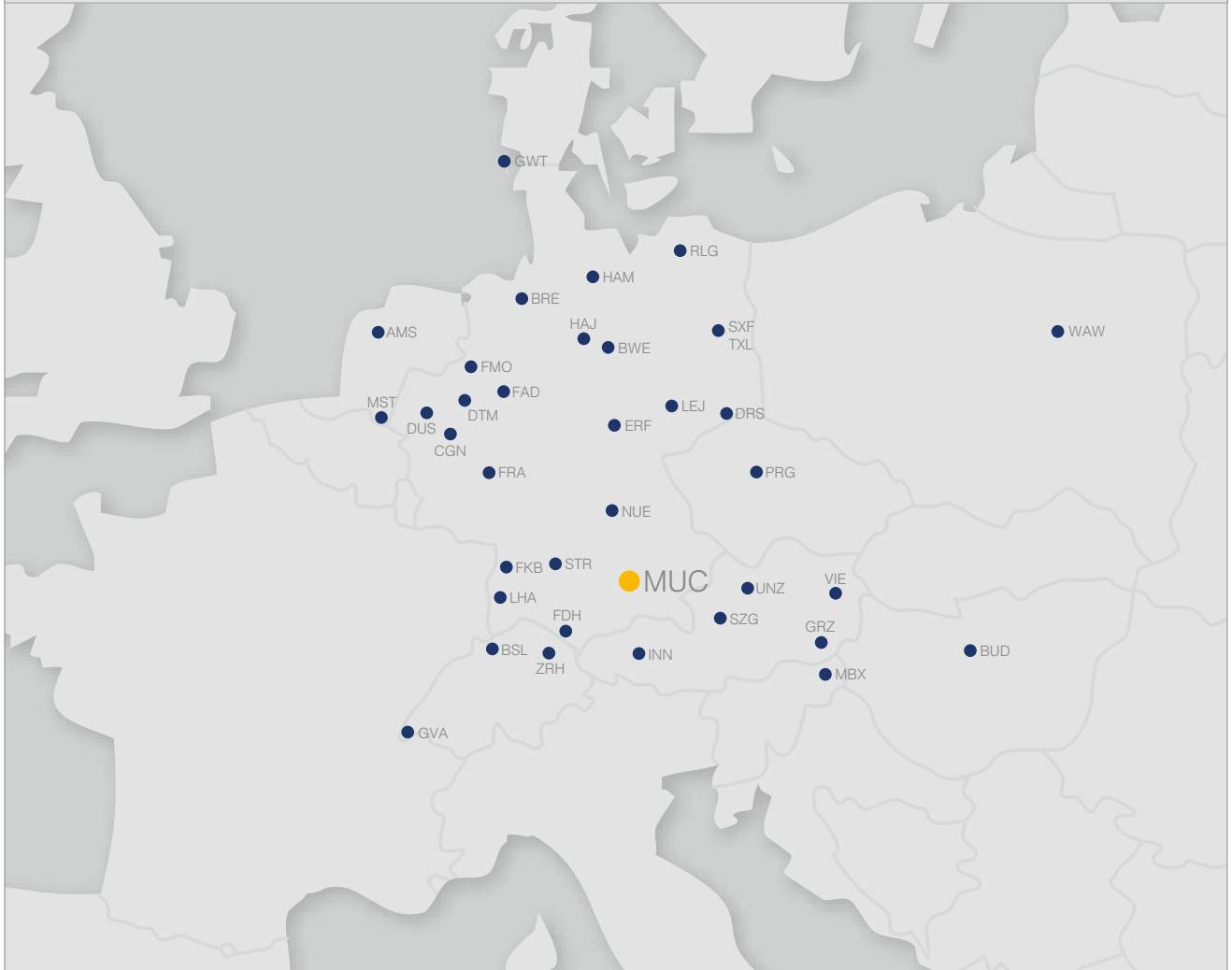
Operational Support



**Lufthansa Technik**

VIP & Executive Jet Solutions

### VIP handling network in Europe



This map shows only the major airports where we provide handling services for VIP aircraft. All together we offer this service at more than 60 location in Central Europe. Please give us a call if your destination is not shown on this map.

#### **For inquiries 24/7:**

Phone +49-89-977-6602

Fax +49-89-977-6603

SITA: MUCVPLH

[vip-ops-services@lht.dlh.de](mailto:vip-ops-services@lht.dlh.de)

#### **Contact**

Lufthansa Technik AG  
Marketing & Sales  
Weg beim Jäger 193  
22335 Hamburg, Germany

Phone +49-40-5070-5553  
Fax +49-40-5070-5605  
[marketing.sales@lht.dlh.de](mailto:marketing.sales@lht.dlh.de)  
[www.lufthansa-technik.com](http://www.lufthansa-technik.com)



Operational Support